



Premium Care

MS

Service Plans from W&H



Why W&H Premium Care?

The W&H Premium Care and Premium Careplus Service Plans for MS sterilizers have been developed to enhance your decontamination facility in line with the Department of Health HTM 01-05 guidelines. They ensure peace of mind and you can be confident that your sterilizer is working at its peak performance.

Quality Guarantee

As a Premium Care plan holder, you are guaranteed that we will only provide factory-trained and qualified W&H Technical Premium Service accredited service engineers to service, repair and validate your machine(s).

In the event of a breakdown, as a Premium Care plan holder, W&H guarantee that your call will be given priority and we offer a loan sterilizer if required.

Plan Options

With two plan options, Premium Care and Premium Careplus, you have the flexibility to choose the plan that suits you best. The Premium Care plan offers a standard package to which you can add optional extras as you please – or choose Premium Careplus for a fully comprehensive service package which includes validation as per HTM 01-05 guidance without incurring any additional costs.

Premium Care Duration

Premium Care and Premium Careplus contracts run for 3 years, and can be renewed for the lifetime of the machine.

Premium Care MS

Maintenance plan for MS sterilizer models, with a maximum limit of 4,000 cycles over 3 years.

Includes

- All routine service visits for three years
- All service parts and scheduled sundries
- All breakdown calls
- All breakdown parts including labour
- All engineer travel in the UK (excluding Highlands, Islands and ferries etc)
- Free on-site operator training
- Free technical software upgrades

3 Year Premium Care package

	Per Month	Per Year	Total (3 years)
Standard	£50.73	£608.71	£1826.14

A tariff of 15p per additional cycle will be levied if the limit of 4,000 cycles in a 3 year period is exceeded.

Discounts for multiple units: 5% for 2-5 MS sterilizers, 10% for 6 or more

Optional Extras

	Per Month	Per Year	Total (3 years)
Unlimited Cycles	£8.33	£100.00	£300.00
PVI Certification	£8.17	£98.00	£294.00
HTM 01-05 Validation	£34.33	412.00	£1236.00
Installation Validation	n/a	n/a	£400.00
HTM 01-05 Logbook	n/a	n/a	£50.00

Note: all prices are subject to VAT at prevailing rate

Premium Careplus MS

A comprehensive maintenance plan for MS sterilizer models, including validation and unlimited cycles.

Includes

- All Premium Care MS benefits

plus

- Unlimited cycles
- Free Installation Validation
- Annual Validation in line with the new HTM 01-05 DoH Guidance protocol
- Annual PVI certification
- Free Test Pack Starter Kit
- Free HTM 01-05 Logbook
- Free Accelerated W&H Xtra Membership*

3 Year Premium Careplus package

	Per Month	Per Year	Total (3 years)
Premium Careplus	£86.33	£1035.91	£3107.72

Discounts for multiple units: 5% for 2-5 MS sterilizers, 10% for 6 or more

Note: all prices are subject to VAT at prevailing rate

*W&H Xtra Member Benefits

- 20% discount off all W&H handpiece service/repairs with W&H (UK)
- Exclusive Xtra special offers on W&H service
- Exclusive Xtra special offers on W&H and/or third party products
- Access to training sessions for continuing professional development
- Access to HTM 01-05 Xtra Internet Information Support
- Access to the Xtra Forum, where you can discuss topics with other Xtra members
- Advance notice of new W&H products
- Exclusive Xtra competitions



Monthly payment by Direct Debit. Prices listed are valid as of 1 October 2011, are exclusive of VAT, and may be revised.

Full Terms & Conditions can be found on the Premium Care MS Contract.

The information in this leaflet is correct at time of going to press. E & OE.



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W&H (UK) Ltd is BSI registered and accredited to the standard ISO 9001:2008.

The company is also a long standing member of the British Dental Trade Association (BDTA), the Dental Laboratories Association (DLA) and the British Dental Health Foundation (BDHF). It is a W&H Technical Premium Service Partner, accredited for the service and repair of all W&H products.