



# Premium Care

Lisa

Service Plans from W&H



## Why W&H Premium Care?

The W&H Premium Care and Premium Careplus Service Plans for Lisa® vacuum sterilizers have been developed to enhance your decontamination facility in line with the Department of Health HTM 01-05 guidelines. They ensure peace of mind and you can be confident that your sterilizer is working at its peak performance.

### Quality Guarantee

As a Premium Care plan holder, you are guaranteed that we will only provide factory-trained and qualified W&H Technical Premium Service accredited service engineers to service, repair and validate your machine[s].

In the event of a breakdown, as a Premium Care plan holder, W&H guarantee that your call will be given priority and we offer a loan sterilizer if required.

### Plan Options

With two plan options, Premium Care and Premium Careplus, you have the flexibility to choose the plan that suits you best. The Premium Care plan offers a standard package to which you can add optional extras as you please – or choose Premium Careplus for a fully comprehensive service package which includes validation as per HTM 01-05 guidance without incurring any additional costs.

### Premium Care Duration

Premium Care and Premium Careplus contracts run for 3 years, and can be renewed for the lifetime of the machine.

## Premium Care Lisa®

Maintenance plan for Lisa® MB-17, MB-22, 517 and 522 sterilizer models, with a maximum limit of 4,000 cycles over 3 years.

### Includes

- All routine service visits for three years
- All service parts and scheduled sundries
- All breakdown calls
- All breakdown parts including labour
- All engineer travel in the UK (excluding Highlands, Islands and ferries etc)
- Free on-site operator training
- Free technical software upgrades

### 3 Year Premium Care package

	Per Month	Per Year	Total (3 years)
Standard	£67.43	£809.16	£2427.48

A tariff of 15p per additional cycle will be levied if the limit of 4,000 cycles in a 3 year period is exceeded.

Discounts for multiple units: 5% for 2-5 Lisa® sterilizers, 10% for 6 or more

### Optional Extras

	Per Month	Per Year	Total (3 years)
Unlimited Cycles	£8.33	£100.00	£300.00
PVI Certification	£8.17	£98.00	£294.00
HTM 01-05 Validation	£54.17	£650.00	£1950.00
Installation Validation	n/a	n/a	£400.00
HTM 01-05 Logbook	n/a	n/a	£50.00

*Note: all prices are subject to VAT at prevailing rate*

## Premium Careplus Lisa®

A comprehensive maintenance plan for Lisa® MB-17, MB-22, 517 and 522 sterilizer models, including validation and unlimited cycles.

### Includes

- All Premium Care Lisa® benefits

### plus

- Unlimited cycles
- Free Installation Validation
- Annual Validation in line with the new HTM 01-05 DoH Guidance protocol
- Annual PVI certification
- Free HTM 01-05 Test Pack Starter Kit
- Free HTM 01-05 Logbook
- Free Accelerated W&H Xtra Membership\*

### 3 Year Premium Careplus package

	Per Month	Per Year	Total (3 years)
Premium Careplus	£117.38	£1408.59	£4225.76

Discounts for multiple units: 5% for 2-5 Lisa® sterilizers, 10% for 6 or more

*Note: all prices are subject to VAT at prevailing rate*

### \*W&H Xtra Member Benefits

- 20% discount off all W&H handpiece service/repairs with W&H (UK)
- Exclusive Xtra special offers on W&H service
- Exclusive Xtra special offers on W&H and/or third party products
- Access to training sessions for continuing professional development
- Access to HTM 01-05 Xtra Internet Information Support
- Access to the Xtra Forum, where you can discuss topics with other Xtra members
- Advance notice of new W&H products
- Exclusive Xtra competitions



Monthly payment by Direct Debit. Prices listed are valid as of 1 February 2010, are exclusive of VAT, and may be revised.

Full Terms & Conditions can be found on the Premium Care Lisa® Contract.

The information in this leaflet is correct at time of going to press. E & OE.



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W&H (UK) Ltd is BSI registered and accredited to the standard ISO 9001:2008.

The company is also a long standing member of the British Dental Trade Association (BDTA), the Dental Laboratories Association (DLA) and the British Dental Health Foundation (BDHF). It is a W&H Technical Premium Service Partner, accredited for the service and repair of all W&H products.